



CASTECH SOLUTIONS

Quality Policy Statement

Castech is a supplier of quality Castings, Forgings, Fabrication and Technical Support

Castech's mission is to provide a comprehensive and accountable service through cooperation with its customers, manufacturing and support partners

This will be achieved using integrated management systems that are continually evolving to meet the challenges of a changing world.

The health and safety of people, our environment, the quality of our products and service, the management of risk and the financial viability of our business will be the underlining considerations that ensure sustainability and shape Castech's Management Systems.

Castech Solutions Core Objectives are:

- Risk Management – To deliver our products and services using risk management strategies aimed at protecting people, our environment, our customers, the end user, and Castech Solutions.
- Product and Service Delivery – To delivery products and services that conform to requirements agreed with our customers, in compliance with ISO 9001:2008 and based on a principle of continuous improvement.
- Value our People – To recruit and retain our people by providing opportunity, reward and satisfaction to enable effective delivery of our products and services.
- Finance Management – Timely, effective and accurate financial management, reporting and assessment to ensure business sustainability and return to the investors.
- Customer Service Management – To provide timely and appropriate services to our customers.
- Management Systems – System integration and continuous improvement to ensure:
 - Clear and concise business processes that facilitate control and satisfaction for our stakeholders
 - Castech Solutions Core Objectives are achieved.
 - Relevance to the changing circumstances and needs of our stakeholders
- Integrity – To ensure the choices we make reflect the Castech Solutions VALUES of Innovative, adaptable, always learning and sharing, pride in what we do, quick and responsive, efficient, honesty, respect, team work, communication, consistency, excellence, continuous improvement, co-operative and lasting relationships.

Allen Vaughan
General Manager

Ivan Svenson
Finance Manager

28th July 2010